

# Schedule

## 4th Annual Courage to Improve Conference

September 28, 2006 • 8 a.m. - 4 p.m. • The Inn and Conference Center • University of Maryland College Park

7:00 a.m. - 8:00 a.m. Registration & Continental Breakfast

8:00 a.m. - 8:15 a.m. Welcome  
Deneen Richmond, MHS, RN  
Executive Director, Delmarva Foundation District of Columbia  
Sr. Vice President, Interventions Team

8:15 a.m. - 9:15 a.m. Keynote Speaker  
Janet Marchibroda, MBA  
CEO, eHealth Initiative  
Using Information Technology to Drive Improvement in Health

### Pharmacy

### Hospital

### Nursing Home

### Home Health

9:30 a.m. **Breakout Session I: Anatomy of an Error**  
Bob Feroli, PharmD, FASHP  
Medication Safety Officer  
Department of Pharmacy  
Johns Hopkins Hospital  
*Facilities to present:*  
Frederick Memorial Hospital  
(Medication Reconciliation)

**Breakout Session Ia: Strategies to Improve ACM**  
Peter Houck, M.D.  
Quarantine Medical Officer  
Centers for Disease Control  
and Prevention Seattle  
Quarantine Station  
Clinical Assistant Professor  
University of Washington  
School of Public Health &  
Community Medicine  
Department of Epidemiology

**Nursing Home Storyboard Review**  
Ann Roney  
Program Manager  
Wound/Ostomy Services  
Washington County  
Health System

**Breakout Session I: Improving Your Measures Through Telehealth**  
Brad Caldwell  
Regional Sales Manager,  
Honeywell  
*Facilities to present:*  
Home Call, Inc.

10:15 a.m.

*Facilities to present:*  
St. Mary's Hospital  
Good Samaritan Hospital

**Breakout Session I: Culture: The "New" Nursing Home**  
Carol Benner, Sc.M.  
Consultant

10:30 a.m.

**Hospital Storyboard Review**

11:00 a.m.

**Breakout Session I: Washington Hospital Center—Expecting Success—Excellence in Cardiac Care**  
Elizabeth Wykpisz, MBA  
Vice President  
Washington Heart & Vascular  
Jacqueline Ennis, M.D.  
Vice President  
Outcomes Measurement  
Programs

11:30 a.m.

**Home Health Storyboard Review**

12:00 - 1:30 p.m. Lunch/Awards & Best Practices Sharing Session  
Hear about "Remaking American Medicine," the four-part PBS series airing this October.

1:45 p.m. - 2:45 p.m. **Breakout Session II: Hospital/Pharmacy Overview & Update: Surgical Infection Prevention (SIP)/Surgical Care Improvement Project (SCIP)**  
David Hunt, M.D.

*Facilities to present:*  
Providence  
Franklin Square Hospital

(Note: Hospital/Pharmacy combined session)

**Breakout Session II: Hospital/Pharmacy Overview & Update: Surgical Infection Prevention (SIP)/Surgical Care Improvement Project (SCIP)**  
David Hunt, M.D.

*Facilities to present:*  
Providence  
Franklin Square Hospital

**Breakout Session II: Preventing Depression in the Elderly**  
Robert P. Roca, M.D., M.P.H.  
Vice President and  
Medical Director  
Sheppard Pratt Health System

*Facility:* TBD

**Breakout Session II: Incorporating Immunizations into the Standard Assessment**  
Linda McKibben, M.D.  
Lewin Group

*Facilities to present:*  
Tender Loving Care  
Potomac Home Health Agency