

# Agenda

## Delmarva Foundation's Courage to Improve Conference III Martins Crosswind □ Greenbelt, Maryland November 9, 2005

- 7:45 - 8:45 a.m. Appropriate Care Measure Excellence Network Breakfast—*By Invitation*
- 8:00 - 9:00 a.m. Registration/Continental Breakfast/Networking
- 9:00 - 9:15 a.m. Welcome  
Deneen Richmond, MHS, RN  
Executive Director, Delmarva Foundation
- 9:15 - 10:15 a.m. Keynote Speaker  
Francois de Brantes, MBA  
Program Leader, General Electric  
*Use of Employer Incentives for Changing Behavior*
- 10:15- 10:30 a.m. Break/ Storyboard viewing/Networking

Breakout Sessions Session Location	Home Health Maryland B	Hospital Regency	Nursing Home Maryland A
10:30 - 11:30 a.m. Session 1	Panel Discussion on Reducing Acute Care Hospitalization (ACH)	Pay for Performance— Impact and Experiences at the Hospital Level	Implementing a Restraint Program
Session 1a		Best Practices Hospital Discharge Improvement Project Panel	Avoidable vs. Unavoidable Pressure Ulcers
		<b>To be held in Maryland C</b> Abstraction/Validation Track: Data Validation—Common Errors	

- 11:30 - 11:45 a.m. Break/Storyboard Viewing/Networking
- 11:45 - 12:30 p.m. Panel on Pay for Performance Initiatives in Hospitals, Home Health Agencies, Nursing Homes & Physician Offices
- 12:30 - 2:00 p.m. Lunch/Presentation of Delmarva Foundation Excellence and Quality Improvement Awards

Breakout Sessions Session Location	Home Health Maryland B	Hospital Regency	Nursing Home Maryland A
2:00 - 3:00 p.m. Session 2	Impact of Work Environment on Home Care Nurses and Quality of Care	Delmarva Foundation — Partnering with Hospitals and Transforming Care Work and Benefits to Hospitals	Culture Change in the Nursing Home Setting Panel

~ Please see the attached for detailed description and objectives of each breakout session ~