

Corporate Overview

Delmarva Foundation (DF) is a national, not-for-profit organization with a mission to improve health in the communities we serve. We fulfill this mission by providing leadership services and consultative resources that ensure all Americans receive care that is safe, effective, efficient, equitable, timely, and patient-centered. Our team of professionals includes physicians, nurses, scientists, analysts, and other quality experts working together to achieve these strategic goals:

- Interventions Team:
Transforming healthcare.
- Data Integrity Group/Health Integrity, LLC: Best in class analysis. Using data analysis to make healthcare more efficient and effective.
- Performance Assessment and Validation: Influencing stakeholders to improve healthcare quality.

Established in 1973, DF today has two offices in Maryland as well as offices in the District of Columbia, Florida, and South Carolina and provides services in two-thirds of the United States.

What We Do

Delmarva Foundation provides the following services in the pursuit of our mission to improve health:

Designing and Implementing Improvements. DF designs and implements quality improvement projects in collaboration with hospitals, nursing homes, home care providers, doctors' offices, and managed care plans. These services include technical assistance, collaborative improvement projects, peer-to-peer learning, training and education on best practices, and other ways for providers to learn, share, and make dramatic improvements in care.

Performance Assessment. We work with all payers assessing the performance of providers and providing assistance in improving critical healthcare services.

Data Analysis and Medical Review. DF is one of the nation's leaders in external quality review of state Medicaid programs, ensuring that those people who are most in need of healthcare services, the poor and needy, are provided necessary services in a timely and cost-effective manner. DF also provides tremendous expertise in large-scale data analysis and medical review services.

Leadership. In the community, DF provides leadership for all stakeholders in driving an agenda for healthcare improvement and being an honest broker for the consumer.

Delmarva Foundation is the recipient of the the 2005 U.S. Senate Productivity Award. Since 1983, Maryland's U.S. Senators have honored the quality, productivity, and business achievements of exemplary Maryland organizations with the Award.



Our Customers and Contracts

Customers	Contracts
Agency for Healthcare Research and Quality (AHRQ)	Knowledge Transfer
American Healthways	Medicare Health Support
California Department of Health Services	Medicaid External Quality Review
CareFirst BlueCross BlueShield	STEEEP Care Regional Healthcare Improvement Initiative
Centers for Medicare & Medicaid Services (CMS)	Medicare Quality Improvement Organization (QIO) for the District of Columbia and Maryland; Medicare Drug Integrity Contractor
Computer Sciences Corporation	Western Integrity Center
District of Columbia Department of Health	Medicaid Utilization Control and External Quality Review
Florida Agency for Health Care Administration	Florida Statewide Quality Assurance Program
Maryland Department of Health and Mental Hygiene	Medicaid External Quality Review
Maryland Health Care Commission (MHCC)	Hospital Public Reporting
Robert Wood Johnson Foundation	Rapid Response Team Collaborative
West Virginia Department of Health and Human Resources	Medicaid External Quality Review

Results

Through our many projects and services, DF has a direct impact on bottom line outcomes.

Interventions Team—Transforming Healthcare: The Maryland Hospital Association (MHA) and DF, working together through the Maryland Patient Safety Center (MPSC), have decreased the rate of ventilator-associated pneumonia in Maryland ICUs by 20%, catheter-related blood stream infections by 16%, and generated cost savings in excess of \$1 million.

Data Integrity Group/Health Integrity, LLC—Analysis: DF's fraud and abuse work has saved taxpayers more than \$4 million in healthcare expenses.

Performance Assessment and Validation—Influence: Through reviewing performance improvement plans for delivering Medicaid services across the country, DF assesses and validates the quality of care for over 3.5 million Medicaid and vulnerable populations.

Through our work,
Delmarva Foundation
positively touched
the lives of over
500,000 people.

For more information, please contact:

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